



# ITIL 4 CERTIFICATION SCHEME CANDIDATE TRANSITION JOURNEY

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ITIL 4 has been designed to help organizations meet the increasing demand from the current complex digital environment. The new scheme is aligned with ITIL v3 and has been streamlined to encourage conversion beyond ITIL Foundation level.

This document outlines the recommended journeys for ITIL v3 candidates to transition across to ITIL 4.

The benefits of a candidate moving to ITIL 4 are:

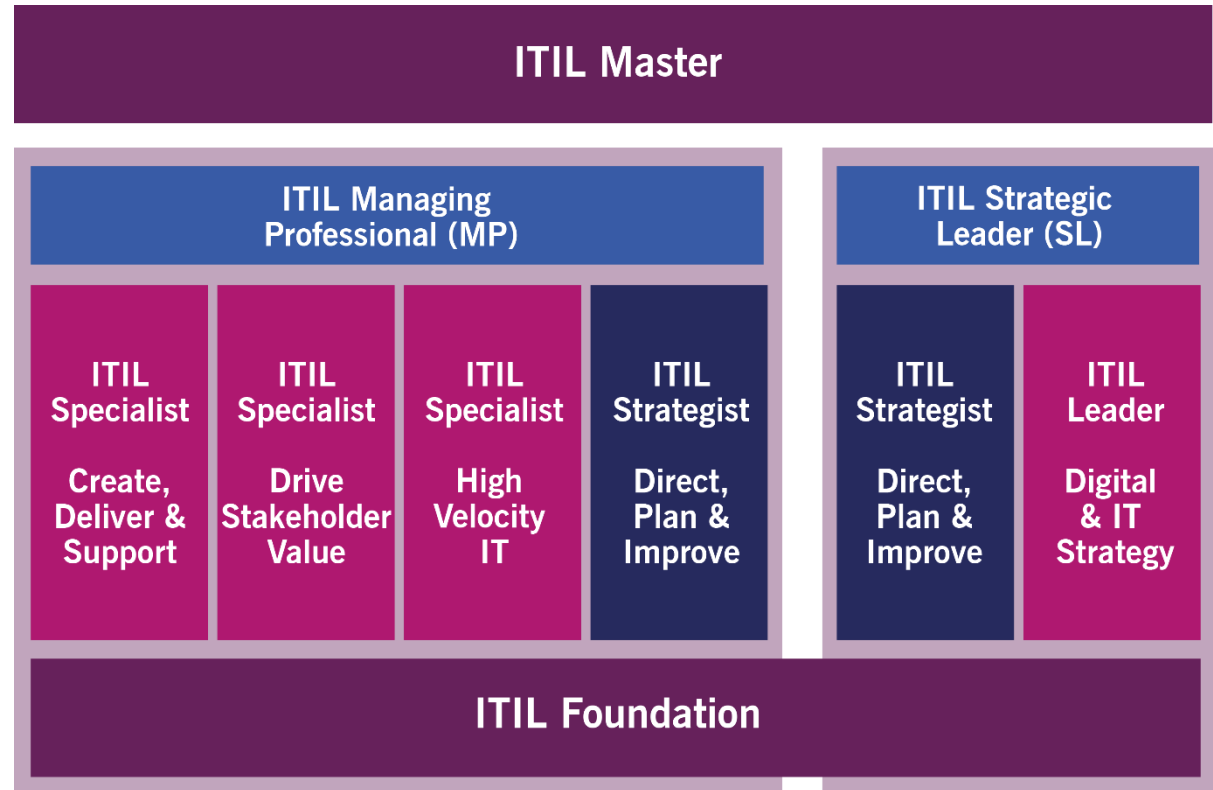
- Demonstrates that a candidate has the knowledge to navigate the modern digital landscape
- Shows that a candidate's certification/skills are up-to-date

We have created recommended routes that allow candidates to transition while still gaining the skills and knowledge needed to understand the core concepts of ITIL 4.

If a candidate has taken only ITIL v3 Foundation, then the recommended approach is to take ITIL 4 Foundation in order to be able to transition to the new scheme.

There is a large amount of new material in ITIL 4 Foundation therefore a new single exam is required to assess end-learners knowledge of the new ITIL 4 Foundation guidance.

ITIL 4 Foundation is scheduled for release in Q1 2019.



# ITIL V3 INTERMEDIATE (3 OR 4 CREDITS ACHIEVED)

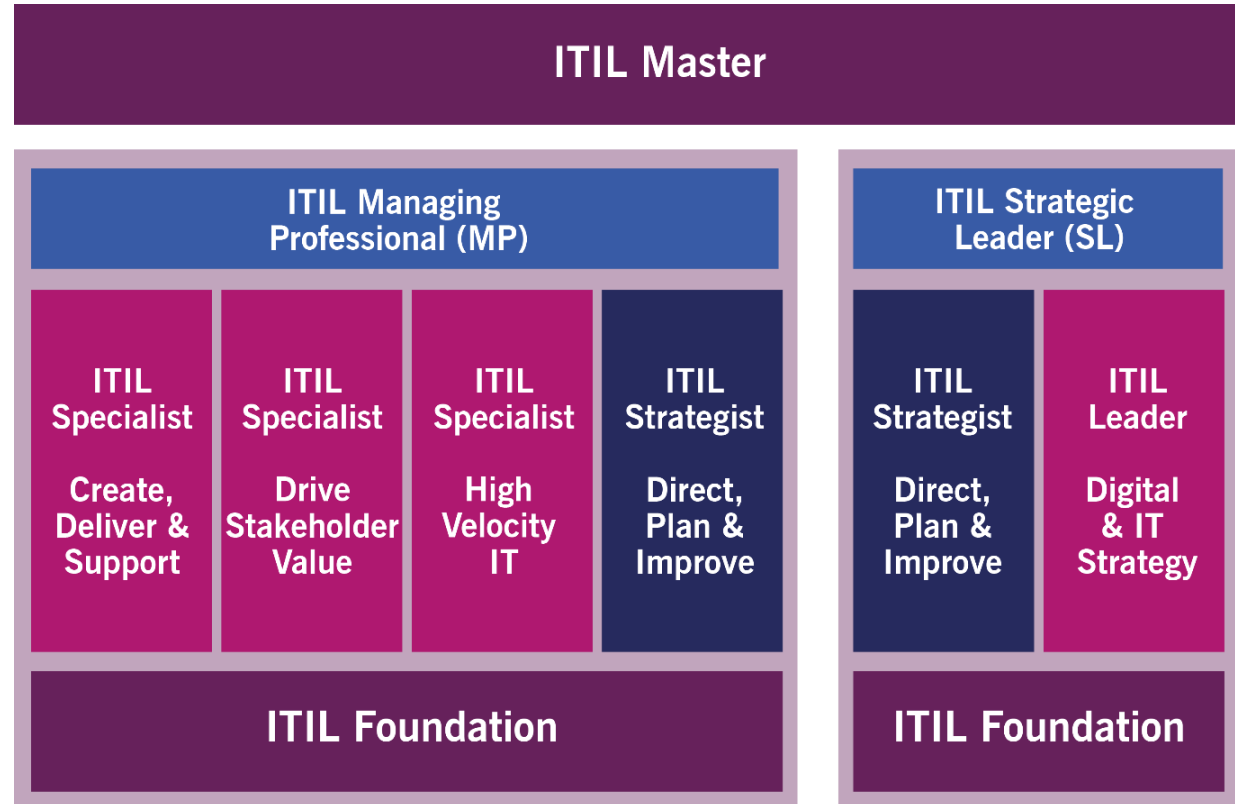


End- learners holding a low number of credits beyond Foundation have two recommended options to transition to ITIL 4 dependent on what they want to achieve in the scheme.

**OPTION 1:** They are encouraged to take **ITIL 4 Foundation** and a further module in their preferred area of interest, becoming either an ITIL Specialist, Strategist or Leader.\*

**OPTION 2:** They are encouraged to achieve 17 credits from ITIL v3 to become eligible to take the ITIL Managing Professional transition module.

The examinable modules for ITIL Managing Professional and ITIL Strategic Leader will be available in H2 2019.



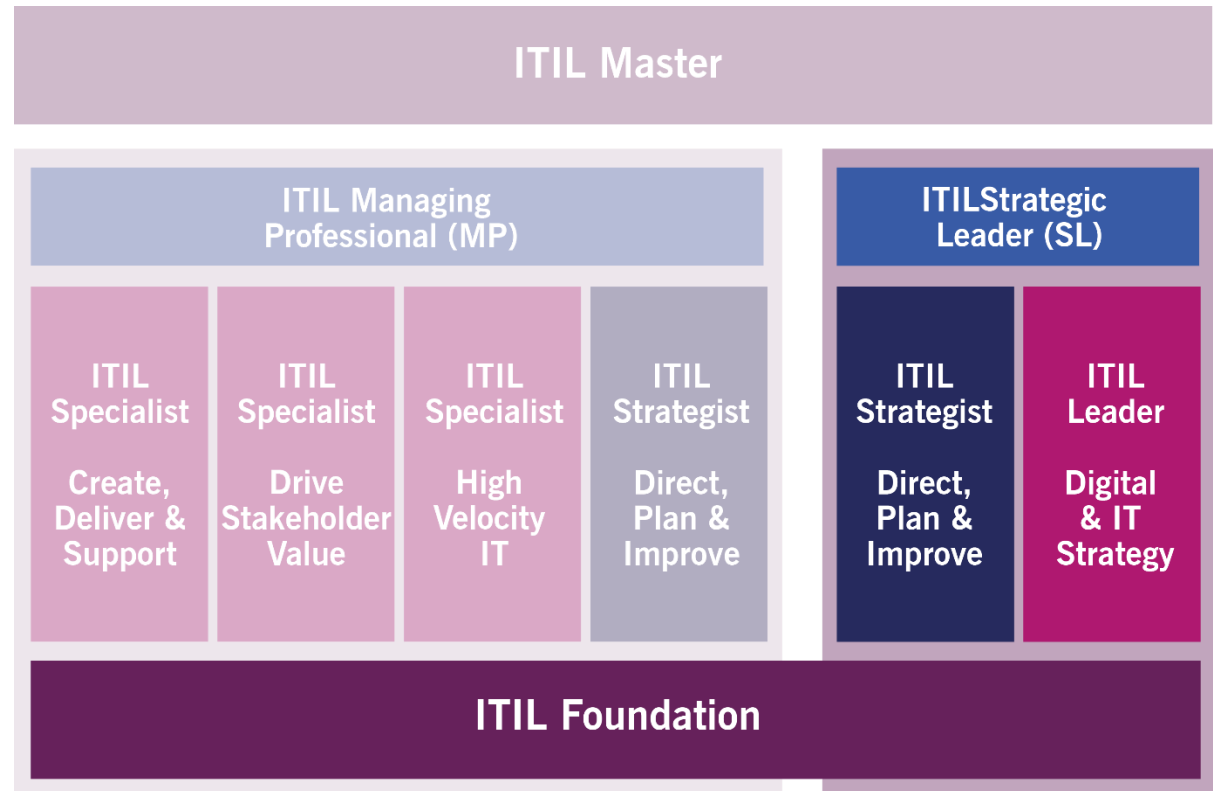
\*further prerequisite required

# OPTION 1

If a candidate has no intention of pursuing the ITIL Managing Professional designation, there are still options to be offered among the ITIL Specialist modules and/or ITIL Strategist module. The recommended route for these candidates would be to take the most relevant module in their area of practice/interest.

This will enable candidates to show that their ITIL designation is current and also to gain a deep-dive into a particular specialism related to their field.

If a candidate chose to take the ITIL Strategist module, they would also have the benefit of this being a universal module that is relevant to both ITIL Managing Professional and ITIL Strategic Leadership streams.

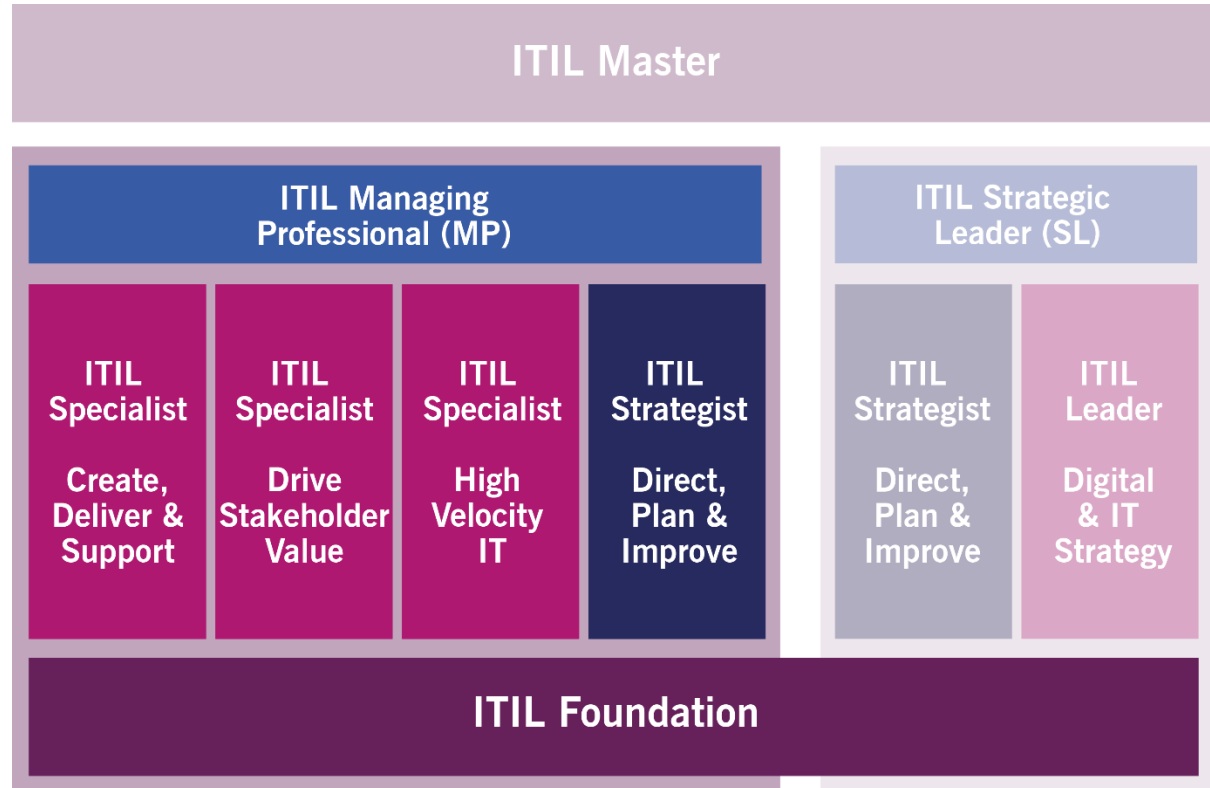


## OPTION 2

If an end- learner would like to work towards achieving the ITIL Managing Professional (ITIL MP) designation and they have completed one or more v3 module beyond ITIL v3 Foundation, they will need to continue collecting v3 credits until they have achieved the required 17 credits.

End- learners are then eligible to take the ITIL Managing Professional transition module. The benefit of this is that they are eligible to fast track past the v3 Managing Across the Lifecycle course and exam.

- End- learners can continue collecting credits before ITIL Managing Professional examinable modules are launched
- Fast-track past MALC exam
- Demonstrates practical and technical knowledge for managing IT teams in the digital age.

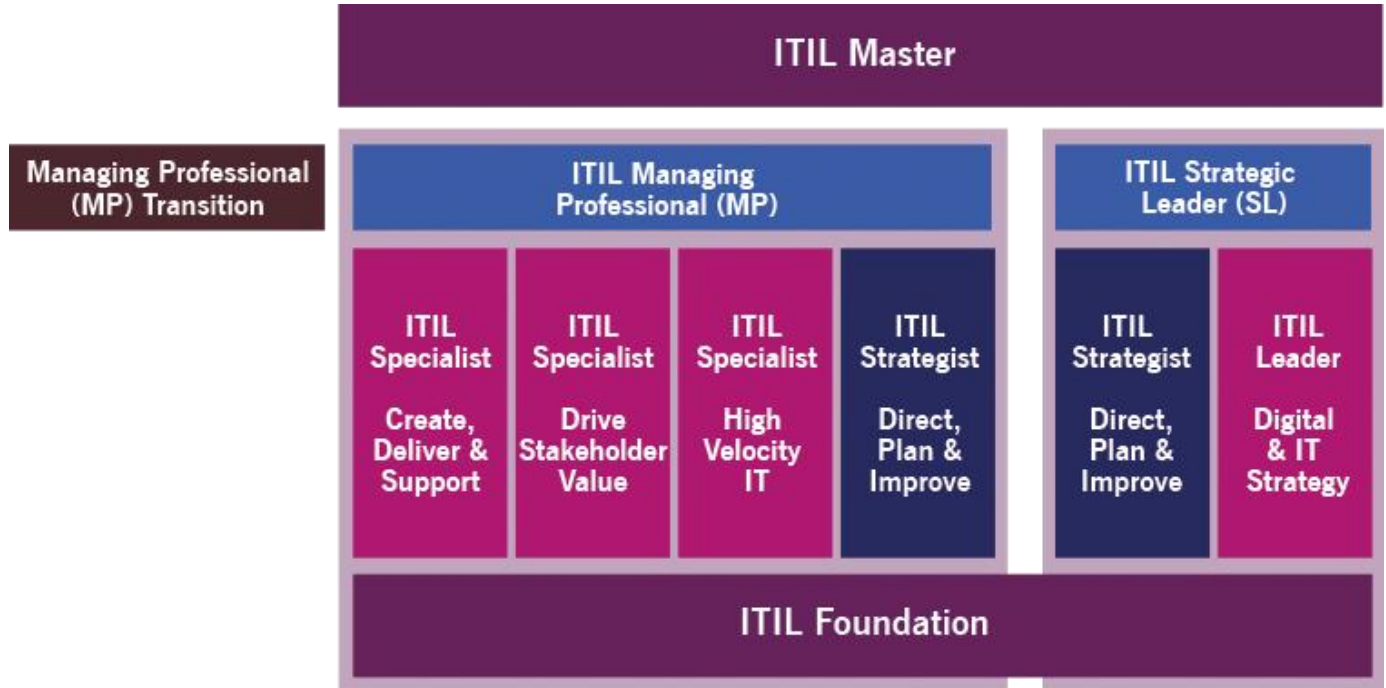


# ITIL INTERMEDIATE/PRACTITIONER (6 OR MORE CREDITS ACHIEVED BEYOND FOUNDATION)



If an end- learner has achieved 6 credits or more since v3 Foundation, then it is in their interest to continue collecting v3 credits to prepare them for an easy transition to ITIL 4 and gain the ITIL Managing Professional designation.

They will need to reach 17 credits to be eligible to take the **ITIL Managing Professional transition** module. This benefits end-learners as they will then become eligible to fast track past the v3 Managing across the Lifecycle course and exam.

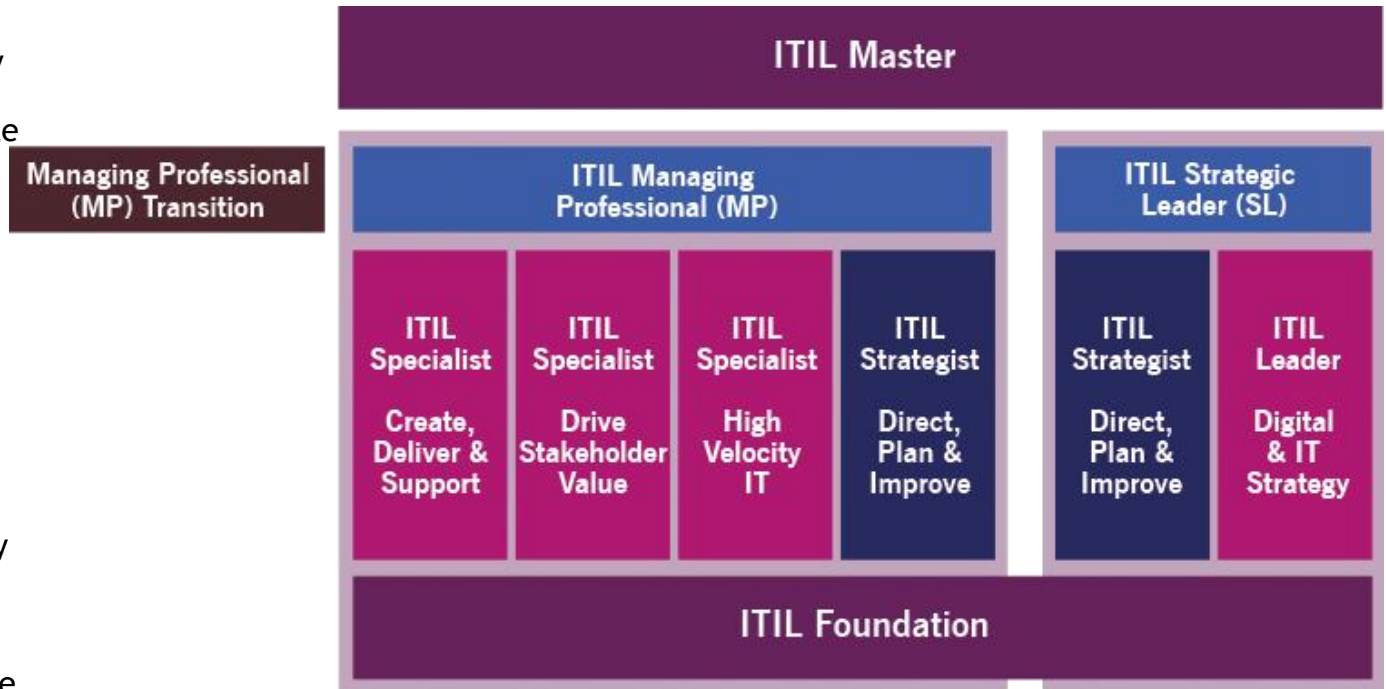


If an end- learner has achieved ITIL v3 Expert, they can take the ITIL Managing Professional transition module as soon as it is released to achieve the ITIL Managing Professional designation.

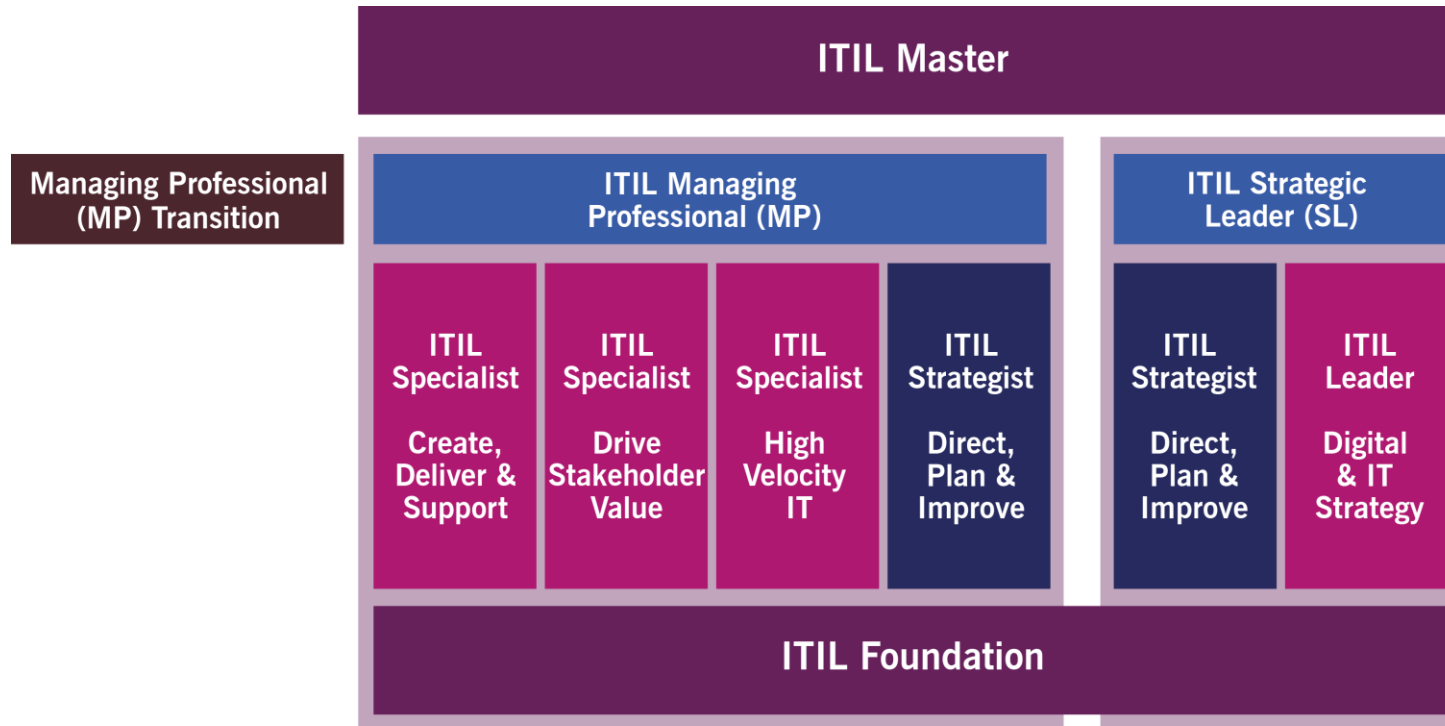
After achieving the ITIL Managing Professional designation, if the end-learner is interested in pursuing the ITIL Strategic Leader stream, they would only need to complete the ITIL Leader Digital & Strategy module.

Once they have completed both streams they are eligible to move towards ITIL Master.

Further details about the release of ITIL Master will be released at a later date.







- Designation achieved once completed all relevant examinable modules in each stream
- Examinable modules towards ITIL Managing Professional and ITIL Strategic Leader
- Examinable module applicable to both ITIL Managing Professional and ITIL Strategic Leader
- Transition module for v3 ITIL Experts or those with 17 credits or more to gain ITIL Managing Professional designation